Metrc Support Bulletin

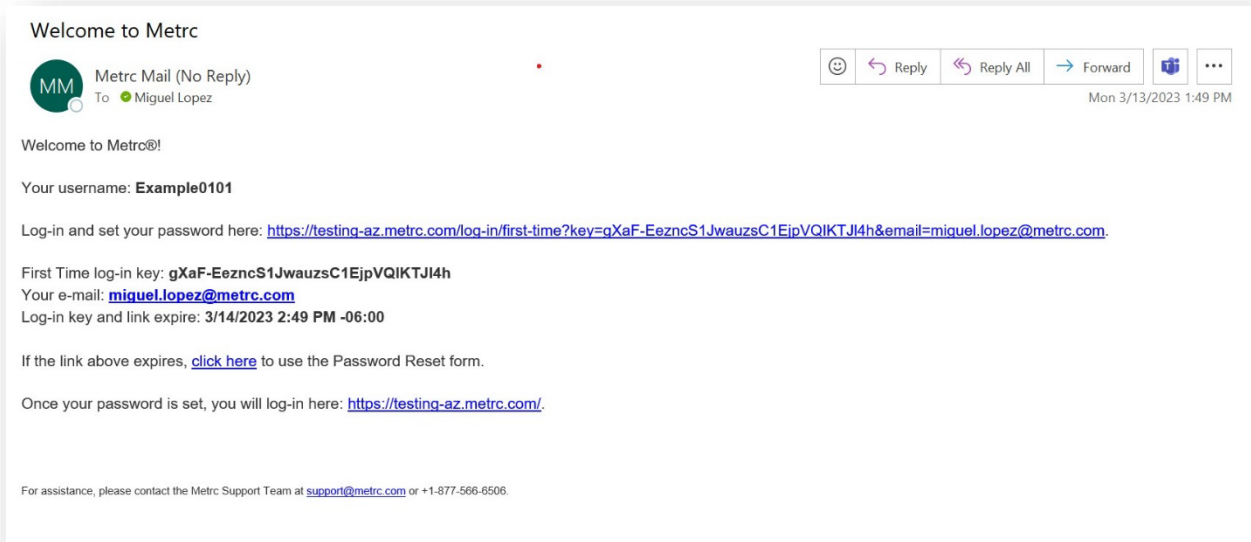| Bulletin Number: CO_IB_3.20.2023	Distribution Date: 03/20/2023	Effective Date: 03/23/2023
Contact Point: Metrc Support	**Subject:** New updates now available in Metrc	
Reason: New functionality and features are now available in Metrc.		

Greetings Metrc® users,

Metrc is pleased to provide information on the latest system enhancements that will be available on 3/23/2023, including:

- Increased new user "Welcome Email" and "Password Reset" expiration windows.

Please read on for more details.

New user "Welcome Email" and "Password Reset" Expiration Window

When a new licensed user is granted access to the Metrc system or a password reset is required, an email is generated and sent for account registration or password reset. The registration and password reset links, which currently expire after 24 hours and requires Metrc Support or the Administrator(s) to reissue a new link, will be extended to a 72-hour expiration window. This extended window will provide adequate time to access the account and reduce time spent contacting Metrc Support or an Administrator to reissue a new link.

Please contact Metrc Support at support@metrc.com or 877-566-6506 with any questions.